



**Halton**  
Housing

# Board Meeting Summary



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## **Halton Housing Board Meeting Summary – 24th September 2025**

### **Customer Committee**

Following Board approval to establish a new Customer Committee. Board approved the recruitment process to appoint six customer members to the Committee.

A customer-focused recruitment pack has been developed to ensure clarity, equality of access, and ease of response. Recruitment is proposed to be a four-week campaign using multiple communication channels.

The Tenant Participation and Advisory Service (TPAS) will support the recruitment process, with shortlisting and interviews scheduled for November and December.

A dedicated interview panel will oversee a skills-based candidate selection process and will make recommendations to the Remuneration and Nominations Committee on proposed appointments.

Final appointments will be subject to Board approval, with onboarding proposed in January and formal confirmation in February 2026.

The process supports compliance with Governance and Consumer Standards and aligns with Halton Housing's strategic aims.

### **Halton Housing 20th Anniversary**

Halton Housing will celebrate its 20th anniversary during 2025.

To help mark the occasion we have recently launched "20 for 20", a one-off initiative to award £1,000 to 20 projects or initiatives in our communities. Projects must align with the themes and priorities set out in Our Future Focus 2025-28, particularly the commitments we have made to build 'Thriving Communities'.

### **Other Items**

Board approved the outcome of the Board effectiveness review.